

United States Postal Service®

# INDUSTRYALERT

February 2, 2021

## Scheduled Commercial Systems' Maintenance Activities – *Delayed Receipt of Data\**

On Thursday, **February 4**, 2021, **from 9:00 AM CT – 12:00 PM CT**, the United States Postal Service will perform critical maintenance activities which impact Package Platform and the Enterprise Payment System (EPS) resulting in delayed receipt\* of the following datasets:

- **USPS Returns** service data feeds
  - Pricing Notification
  - Final Notification
- Postage Payment for **USPS Returns** service via EPS
- EPS data feeds

**[\*NOTE: Delayed Receipt of Data - Data feeds will be received *later than the normal window* of time.]**

At the present time, based on recent forecasted volume assessments, it is anticipated data will be current no later than the end of the day on the same day -- **Thursday, February 4**, 2021. However, post-maintenance activities include (1) monitoring data processing progress and (2) providing periodic status assessment updates.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

We apologize for any inconvenience.

**REMINDER:** There is **no impact to delivery of packages**.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail ([InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov)) or telephone (1-800-238-3150, Option 2).

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